



Kansas Payment Center
P.O. Box 750080
Topeka, KS 66675-0080



Strong Families Make a Strong Kansas
The Kansas Payment Center is funded by the Kansas
Department for Children and Families.

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IMPORTANT INFORMATION ABOUT UPCOMING CHANGES TO YOUR KPC NOW VISA DEBIT CARD

The bank that manages the Kansas Payment Center’s debit card program is changing on **August 8, 2016**. KeyBank will become our new financial services provider, replacing J.P. Morgan Chase Bank. Beginning **August 8, 2016**, the KPC will no longer disburse support payments onto the JPMorgan Chase, KPC NOW Visa debit card. All disbursements beginning **August 8, 2016**, will be disbursed onto your Key2Benefits MasterCard.

What does this mean to you? In **late July 2016**, you will receive your new Key2Benefits prepaid debit card and welcome packet. The kit will include information regarding how to activate the card, how to access customer service, and how to use the card without any fees. With the Key2Benefits debit card you will receive:

- Online banking services at www.Key2Benefits.com;
- 24/7 U.S. based customer service;
- Fee-free access at KeyBank and Allpoint ATMs;
- Teller withdrawals at any MasterCard member bank; and
- Greater access, as MasterCard is accepted worldwide.



Your KPC NOW Visa debit card will remain active after the change in **August**. After **August 8, 2016**, we urge you to use any remaining balance on the KPC NOW debit card. You cannot transfer funds on the KPC NOW Visa debit card to the new Key2Benefits MasterCard.

If you no longer wish to receive your payments on a prepaid card, call the KPC at 877-572-5722 to request a Direct Deposit Authorization Form be mailed or faxed to you, or visit our website at kspaycenter.com to access our Direct Deposit Authorization Form. For direct access to our Direct Deposit Authorization Form, visit:

kspaycenter.com/forms/DirectDeposit_Enrollment_Form_English.pdf.

Thank you,

Kansas Payment Center

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